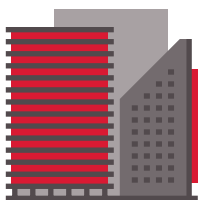


CYBERSECURITY SURVEY: HIGHLIGHTS

ABOUT THE RESPONDENTS



500
Canadian organizations with a minimum 50 desktop or mobile users



59%
do business in Canada only



67%
private sector vs. **33%**
public sector

WHAT ORGANIZATIONS ARE FACING



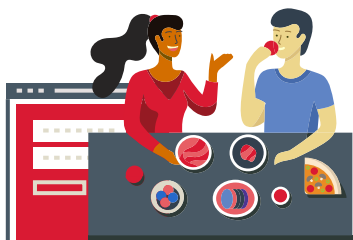
71%
of organizations reported experiencing at least one cyber-attack last year

Impacts included:

- Lost time to respond to incident: **28%**
- Repair and recovery costs: **23%**
- Damage to reputation: **13%**

HOW THEY ARE RESPONDING

Investing in people



87%
of organizations have implemented cybersecurity awareness training

However:

- **36%** of those are informal "lunch n learns" or self-made workshops
- Only **41%** made it mandatory for all employees
- Only **22%** conduct training monthly or better

96%
of respondents said cybersecurity awareness training was at least somewhat effective in reducing incidents

Investing in security

45% plan to increase staffing
2/3 outsource to external security vendors

Adding new layers of security

57% use a DNS firewall
51% have deployed password managers
39% conduct penetration testing
25% buy cybersecurity insurance



WHAT ARE THE RISKS

Are there enough resources?



43%
of those without a dedicated cybersecurity professional cited lack of resources as the reason

Should we tell anyone?

Of those organizations that experienced a data breach:



only **58%** informed a regulatory body



only **48%** told their customers



and only **21%** told their board of directors